

GERRARDS CROSS TOWN COUNCIL

TAXI CONCESSIONARY FARES SCHEME Terms and Conditions January 2016

- What is the Scheme?** The scheme provides subsidised rate travel by taxi for the elderly and infirm residents of Gerrards Cross (60 plus) who find it difficult to access public transport when they need local health facilities.
- Membership Criteria** Residents must apply to Gerrards Cross Town Council to be registered on the scheme.
Applicants will be assessed as to their needs for travel and membership will be at the discretion of the Town Council.
Registered members will be given a concessionary fare at the rate as shown on the claim form applicable at the time of travel.
- Scheme Area** The scheme is only valid for journeys to and from the member's residence in Gerrards Cross and a medical centre or health facility listed on the claim form applicable at the time of travel.
- Duration** The scheme will be operational for an indefinite period whilst funds are available and the Town Council agree to continue with this service. Members will be advised if the service is withdrawn for any reason, temporary or permanent.
- Provision of Service** Residents using the concessionary fare scheme will be required to carry a valid registration card as proof of identity.
Taxi bookings are to be made directly with the appointed taxi company, not with the Town Council. Receipts obtained from other taxi firms will not be valid for reimbursement of concessionary fare.
- Taxi Company** Aspire Executive Taxis, Gerrards Cross Station, Station Approach, Gerrards Cross.
All drivers are licensed and approved by South Bucks District Council.
Whilst every effort has been made to choose a safe and reliable Taxi Company the Parish Council accepts no liability in any way regarding use of the company.
- Complaints** All complaints should be made in writing and addressed to:-
The Town Clerk, South Lodge, East Common, Gerrards Cross, Bucks. SL9 7AD or clerk@gerrardscross.gov.uk